

# PRIVACY POLICY

Computer Resolution Services Ltd.

1. **Scope.** Computer Resolution Services Ltd. (Henceforth the “Company”, “We”, “Us”) is committed to protect and respect the privacy of all individuals who visits the website and who make use of on-line facilities. This privacy policy relates to <https://www.computerresolution.ca> owned and operated by Computer Resolution Services Ltd.

2. **Data Controller.** Computer Resolution is controlled by servers within Canada and the United States.

3. **Purpose of Personal Information Collection.** The collection of information will be performed upon the consent of the users for the sole use of providing appropriate customer support tailored to the users request. We are the sole owners of the information collected on this site. We will not share your info with any 3<sup>rd</sup> party organization other than as necessary to fulfill your request.

4. **Purpose of Non Personal Information Collection.** To optimize <https://www.computerresolution.ca> online analytical tools will be utilized to obtain traffic data. These tools may collect users ISP (Internet Service Provider), IP (Internet Protocol) address, browser history and browser types. Collection of data will be used strictly for analytical purposes, not for distribution and identification purposes.

5. **Cookies.** Cookies are small pieces of data that the site transfer to the users computer hard drive. When the user visits the website, <https://www.computerresolution.ca> uses only session cookies which are erased when users closes web browser. Session cookies do not collect info from users computers. They will typically store information in form of session identification that does not personally identify users.

6. **Children.** <https://www.computerresolution.ca> is not directed for users under age of 13 and does not intend to collect personal info from children.

7. **Transaction Security Policy.** We will send an invoice and our payment service provider is PayPal, a fast, safe and simple way to pay transactions without sharing financial information and with the flexibility to pay using customers PayPal accounts, account balances, bank accounts or credit cards.

PayPal keeps customer bank and credit card details private. When users pay with PayPal, credit card and bank numbers are never seen by Computer Resolution Services Ltd. Financial info stays safe. PayPal is a leader in security technology and uses state-of-the-art technology to help prevent fraud, and their expert staff monitors transaction 24/7 enabling customers to pay safely.

In addition, sessions is in a secure encrypted environment when users see https:// in the web address, and when users see the locked padlock symbol alongside the URL. So when completing the transaction Customers can be sure that they are completely protected.

**8. Changes to Privacy Policy.** Our Privacy Policy may change from time to time and all updates will be posted in this page.

**9. Feedback.** Any comments or suggestions that may contribute to a better quality of service will be welcome and greatly appreciated. For questions regarding the privacy policy, please contact us:

Computer Resolution Services Ltd.

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