

Terms and Conditions

By agreeing with this document before making payments online at ComputerResolution.ca, a service provided by Computer Resolution Services Ltd. (hereby known as "ComputerResolution.ca"), you are agreeing to be bound by the following terms and conditions ("Terms of Service"). Computer Resolution Services Ltd. Reserves the right to update and change the Terms of Service from time to time without notice. Any new features that augment or enhance the current Service, including the release of new tools and resources, shall be subject to the Terms of Service. Continued use of the Service after any such changes shall constitute your consent to such changes. Violation of any of the terms below will result in the termination of your Account.

Terms of Service

1. You must be 18 years or older to use this service. A Guardian of at least 18 years of age must be present during the entire time period services are provided if you are age under 18.
2. You must be a human.
3. Our Services are available through online-remote connect, on call, chat and email only. Onsite service is not included as a mode of providing service.
4. You are requested not to share your computer username and password with support professional at any time, if this is accidentally shared, please change the password immediately.
5. We always require your presence every time we remote connect to your computer.
6. Computer Resolution Services Ltd. cannot and will not be liable for any loss or damage from your data theft from your PC in this scenario.
7. ComputerResolution.ca Online Computer Support monthly plan and annual plan is reserved per computer.
8. We don't store credit card information for any customer and we would not do any charging without your explicit consent.
9. ComputerResolution.ca support plan starts from the date on which you signup and the payment is realized.
10. In case we are not able to resolve your issue you are entitled to a full refund no questions asked.

11. In case of annual and more than monthly plan the Service is billed in advance on a monthly basis and is non-refundable for that month.

12. You are solely responsible for properly canceling your account. An email or phone request to cancel your account manager is a must and must receive a confirmation from your account manager on the date of cancelation.

13. Computer Resolution Services Ltd. reserves the right to refuse service to anyone for any reason at any time.

14. Our Terms of Service may change from time to time and all updates will be posted in this page.

Computer Resolution Services Ltd.

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